

SERVICE. ASSISTANCE. PROTECTION.

EVERYTHING YOU NEED – ON POINT*

Mayflower Transit understands like no other company the need for a protected move at a great value. Based on our years of experience and from talking with customers like you, we have developed added levels of service and protection for your move. These simple, value-added solutions will make your move uncomplicated and hassle-free.

ON POINT FLAGSHIP PROTECTIONSM (patent pending)

Mayflower now offers value-added service options designed to protect your valuable possessions, while making your move as efficient and straightforward as possible. Once you choose your level of Full-Value Protection, you can also receive the following:

- Pairs and Sets – If any one item in a set is damaged and cannot be fixed or replaced to match the set, Mayflower will replace or pay for the entire set's replacement value.
- Mechanical Malfunction – Mayflower stands behind its commitment to care for your equipment. All equipment that is in good working condition before the move will be in the same working condition after the move or it will be repaired or replaced – even if the cartons do not indicate damage.
- Acts of God – We'll protect your belongings from loss or damage in the event of a natural disaster during the move.

(If purchased individually: \$340)

CLAIM ASSIST

In the unlikely event of a claim, after contacting Mayflower with a claim inquiry within 30 days of delivery, we will provide you with considerate on-site help. We help you complete your claim form and have repairs made, or may make an on-the-spot settlement for loss or damage of your belongings.

(If purchased individually: \$165)

DESTINATION CONNECTION ASSISTANCE

Through a third-party concierge service, let Mayflower help you with the small details, like getting your cable or satellite up and running.

DATE CHANGE

We understand better than anyone how difficult coordinating a move can be. Our date change service gives you the flexibility to change your moving date without charge. Waiver of fee is only available with purchase of an On Point Preferred package.

INCREASED DESTINATION WAITING TIME

Sometimes you just can't be in the right place at the right time. Don't worry. Mayflower provides you with the flexibility you need. If we arrive at your final destination and you're not there, we'll wait. The standard free waiting time at destination is two hours and is extended to four hours with the purchase of most On Point Preferred packages.

ADDITIONAL DELAY PAYMENT

Mayflower values your time as much as you do. If we pick up or deliver your belongings to your new home or office after the promised time, we will compensate you for the delay. Receive the standard \$125 for each day the pickup or delivery is late, or increase the amount to \$250 with the purchase of most On Point Preferred packages.

DESTINATION DEBRIS PICKUP

You have a lot on your mind after a big move – cleaning up packing supplies shouldn't be one of them. Just contact us within 30 days of delivery, and we'll pick up your empty cartons and packing material waste.

(If purchased individually: \$145)

ADDITIONAL VALUATION PROTECTION

Additional Full-Valuation Protection will be added to your declared Full-Value Protection amount when you choose any of the On Point Preferred packages. (If purchased separately, every \$5,000 of additional coverage with no deductible is valued at approximately \$40.)

Mayflower and Geek Squad are proud to offer you some of these popular services.**

PC SETUP – Arrange to have your PC set up after you settle in. No more messing with confusing, colored cords! The best in the business, Geek Squad, will help you get your computer equipment ready to use. Geek Squad will take the hassle out of setting up your PC.










PC NETWORKING – You can not only arrange to have your PC set up by Geek Squad, but they can also install your secured wireless network at the same time so that you can share your Internet, printers and files from anywhere in your home or office.

HOME THEATER SETUP – We want your home theater equipment to look and sound as good as it did before you moved. Geek Squad will take the pain out of setting up your home theater system and get you relaxing in front of your favorite shows as quickly as possible!

** Geographical coverage limitations apply



*All services included in the On Point Preferred packages may be changed at any time and are subject to additional rules and regulations as contained in Mayflower's MT01 On Point tariff. Please ask your Mayflower sales representative for more information about our packages and services.

	ESSENTIAL	DESTINATION	ENTERTAINMENT	PROTECTION	TECHNOLOGY	CONNECTION	PREMIUM
On Point Flagship Protection	●	●	●	●	●	●	●
Claim Assist	●	●	●	●	●	●	●
Destination Connection Assistance	●	●	●	●	●	●	●
Date Change	●	●	●	●	●	●	●
Increased Destination Waiting Time		●	●	●	●	●	●
Additional Delay Payment			●	●	●	●	●
Destination Debris Pickup				●			●
PC Setup							
PC Networking							
Home Theater Setup							
Additional Valuation Protection	\$5,000	\$10,000	\$25,000	\$25,000	\$25,000	\$25,000	\$30,000
Price if Components Purchased Individually	More than \$540	More than \$700	More than \$850	More than \$850	More than \$930	More than \$1,000	More than \$1,300
Package Price	\$195	\$295	\$395	\$395	\$445	\$545	\$795